



**FEMA**

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HURRICANE HARVEY

# News Release

## **Disaster Recovery Center Opens in Jefferson County**

**AUSTIN, Texas** – A State of Texas/FEMA Disaster Recovery Center will open Saturday, Sept. 16, 2017, in Jefferson County in the city of Port Arthur.

Disaster recovery centers offer in-person support to individuals and businesses in counties included in the Texas federal disaster declaration for Hurricane Harvey and the subsequent floods.

Recovery specialists from the Federal Emergency Management Agency (FEMA) and the U.S. Small Business Administration (SBA), the State and other agencies will be at the center to talk about assistance and to help anyone who needs guidance in filing an application. The new center is at the following location:

**Christus Saint Mary Hospital  
3535 Gates Boulevard  
Port Arthur TX 77642  
Hours: Daily, from 7 a.m. to 7 p.m.**

The U.S. Small Business Administration's (SBA) disaster assistance employees are committed to helping businesses and residents rebuild as quickly as possible. SBA representatives are available to answer questions about SBA's disaster loan program and help business owners and residents apply to SBA.

Disaster recovery centers are accessible to people with disabilities. Centers have assistive technology equipment allowing disaster survivors to use amplified telephones, phones that display text, amplified listening devices for people with hearing loss and magnifiers for people with vision loss. Video Remote Interpreting is available and in-person sign language is available by request. The centers also have accessible parking, ramps and restrooms.

If possible, homeowners, renters and businesses should register with FEMA before visiting a recovery center. Eligible residents may register for assistance the following ways:

- Online at [DisasterAssistance.gov](http://DisasterAssistance.gov).

- Phone **800-621-3362** (voice, **711/VRS**-Video Relay Service) (TTY: **800-462-7585**). Multilingual operators are available (press **2** for Spanish).
- Via the **FEMA app**, available for **Apple** and **Android** mobile devices. To download visit: [fema.gov/mobile-app](https://fema.gov/mobile-app).

The following information is helpful when registering:

- Address of the location where the damage occurred (pre-disaster address).
- Current mailing address.
- Current telephone number.
- Insurance information.
- Total household annual income.
- Routing and account number for checking or savings account (this allows FEMA to directly transfer disaster assistance funds into a bank account).
- A description of disaster-caused damage and losses.

Disaster survivors can visit any of the centers for assistance. Locations of other recovery centers are online at [www.fema.gov/DRC](https://www.fema.gov/DRC).

Homeowners, renters and businesses in **Aransas, Austin, Bastrop, Bee, Brazoria, Calhoun, Chambers, Colorado, Dewitt, Fayette, Fort Bend, Galveston, Goliad, Gonzalez, Hardin, Harris, Jackson, Jasper, Jefferson, Karnes, Kleberg, Lavaca, Lee, Liberty, Matagorda, Montgomery, Newton, Nueces, Orange, Polk, Sabine, San Jacinto, Refugio, San Patricio, Tyler, Victoria, Waller, Walker and Wharton** counties may be eligible for help.

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*FEMA's mission is to support our citizens and first responders to ensure that as a nation we work together to build, sustain and improve our capability to prepare for, protect against, respond to, recover from and mitigate all hazards.*

*Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at **800-621-3362** (voice, **711/VRS** - Video Relay Service) (TTY: **800-462-7585**). Multilingual operators are available (press 2 for Spanish).*

*The SBA is the federal government's primary source of money for the long-term rebuilding of disaster-damaged private property. SBA helps businesses of all sizes, private non-profit organizations, homeowners and renters fund repairs or rebuilding efforts and cover the cost of replacing lost or disaster-damaged personal property. These disaster loans cover losses not fully compensated by insurance or other recoveries and do not duplicate benefits of other agencies or organizations. For more information, applicants may contact SBA's Disaster Assistance Customer Service Center by calling (800) 659-2955, emailing [disastercustomerservice@sba.gov](mailto:disastercustomerservice@sba.gov), or visiting SBA's website at [www.sba.gov/disaster](https://www.sba.gov/disaster). Deaf and hard-of-hearing individuals may call (800) 877-8339.*