

#### **Dear Anahuac Business Owner:**

Waste Management and The City of Anahuac are very proud about the opportunities for Waste Management to work directly with the business owners in Anahuac for all your solid waste needs. These services are exclusive and required by city ordinance.

**Billing:** WM bills you directly for all your solid waste needs. Please call Waste Management with any billing or service questions at 1-800-800-5804.

All applicable sales tax and franchise fees will be added to your account/ invoice. If you are tax exempt please contact our customer service department to receive a tax exempt form & return it filled out and WM will handle the state required confirmation and approval process, once it is confirmed WM will credit all state sales taxes back to you.

Waste Management is here to provide your exclusive services for all your solid waste services.

### **Commercial Services Offered:**

Front Load Services are up to 6 days a week service 2 yard, 3 yard, 4 yard, 6 yard, 8 yard

## **Industrial Services Offered:**

Waste Management is your EXCULSIVE Company for The City of Willis.



20 yard, 30 yard, 40 yard

Compactor Services- Please call for details.

Construction and Debris –
Temporary and permeant

- E-Cycling- Collection www.wmescraptracker.com please ref code 077300
- Fluorescent Bulbs & Universal Waste Collection <u>www.wmlamptracker.com</u> please ref code 077300
- Medical and Pharmaceutical Waste Collection- www.healthcare.com please ref code 077300
- Security Services- <u>www.wmsecurityservices.com</u> please ref code 077300
- Compactor Monitoring Services www.compactormonitoring.wm.com please ref code 077300

**Customer Service: 1-800-800-5804** – **NTOACS@wm.com.** Please call or email WM with any changes you need for your business!

You will be able to use our ez-pay online payment system. Your Waste Management Invoice will have the instructions on how to set up the service. Rev 7-2015



## **Have Questions?**

# **Customer Service Department:**

Direct Line: 1-800-800-5804

**Email: NTOACS@wm.com** 

On all emails: Please always give service address and full contact information:

Need to change the size of the container or the number of days you receive service?

CALL our customer service department! We can help.

# **Helpful Tips!**

**Reduce Odor:** To help reduce odor around your waste area, remember to tightly bag your trash before placing it in your container. This will help to reduce bacteria build up and odor caused by spilled garbage.

**<u>Keep it clean:</u>** Regular cleaning of your container and the waste area surrounding the container will help to keep the waste area clean for easy access, reduce odor and minimize insects.

<u>Placement of Container</u>: Please ensure the overhead clearance is 14ft, do not place your container under low hanging wires and trim any tree limbs that may be blocking the route to the container also.

<u>Corral Construction:</u> Please call WM customer service for the details on what size you will need and how it should be placed; we have the details for you.

